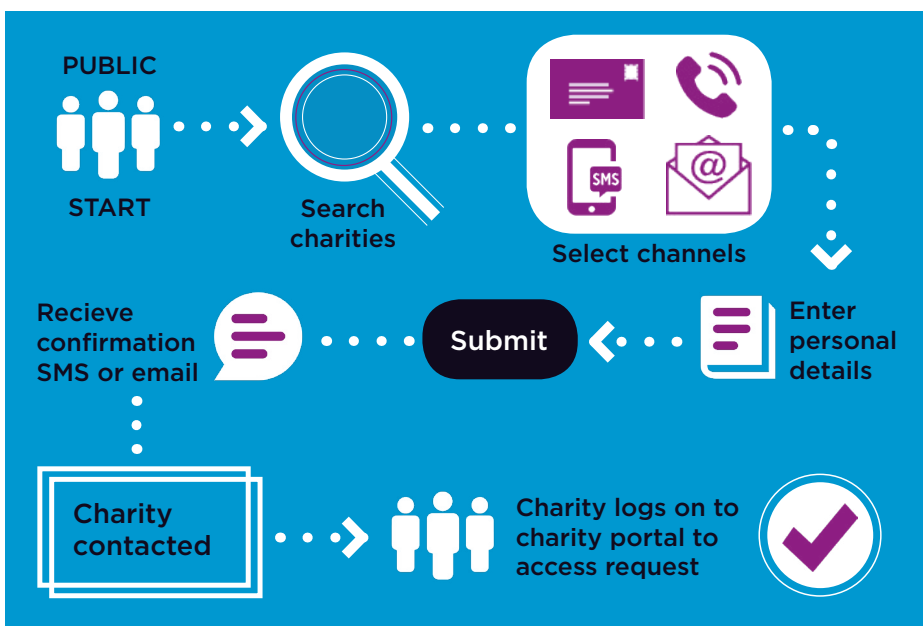




FUNDRAISING PREFERENCE SERVICE

A quick guide for smaller charities

The Fundraising Preference Service (FPS) allows the public to stop **texts, phone calls, emails and direct mail** from charities of their choice.



The Fundraising Regulator will contact you if we receive a suppression request from a member of the public.

If you haven't added your details to the system, we'll contact you using the email you have registered with the Charity Commission.

The FPS applies to all charities in England, Wales and Northern Ireland.

Even if your charity doesn't fundraise, it can still be selected by any person using the service.

Each charity has 21 days to complete the suppression request.

If the request hasn't been actioned after this time, we'll contact your organisation to remind you to complete the request within one month. If you don't, we may report this to the Information Commissioner as potential breach of the Data Protection Act 2018.

The service can help you contact the right people only.

Instead of those who no longer wish to hear from you. This will help you maintain public trust, and save time and resources.

To add your details to the system please email us at

fps@fundraisingregulator.org.uk or call **0300 999 3407**. You can also visit the

FPS website at www.fundraisingpreference.org.uk