Deletions log

Below is a catalogue of rules that have been deleted from the Code and, where relevant, the equivalent standard in the new code.

	Standard(s)	Relevant standards in the new code
1.	1.3.2 Acceptance and Refusal of Donations	2.3. Accepting, refusing and
	a) The trustees (and their delegates) MUST * act in the best interests of the charity when deciding to accept or refuse a particular donation.	returning donations
2.	1.7 Returning Donations	2.3. Accepting, refusing and
	a) Fundraising organisations which are charities MUST * not return donations unless certain criteria are fulfilled. For all other fundraising organisations, donations MUST only be refunded in line with any policies or in exceptional circumstances. It may not be lawful to return a donation and fundraisers MUST take advice from legal advisers or the Charity Commission / OSCR before doing so.	returning donations
3.	2.2.3 Specific Considerations when Working with 'on Behalf of' Volunteers	2.2. Risk assessment
	ii. Organisations MUST * carry out appropriate risk assessments and (if there are over 5 employees) MUST * keep clear records of all risk assessments and training undertaken.	
	iii. Organisations MUST * make and give effect to appropriate arrangements for the effective planning, organisation, control, monitoring and review of the preventive and protective measures.	
	iv. Organisations MUST * audit the adequacy of their risk assessment procedures.	
	v. Organisations MUST * appoint one or more competent person(s) to implement the measures needed to comply with health and safety law.	
4.	2.2.3 b) Where appropriate, organisations MUST check the suitability and credentials of volunteer fundraisers to act as responsible people on the organisation's behalf and in the case of house to house collections MUST * carry out due diligence to check if collectors are fit and proper persons.	5.2. Specific considerations when working with 'on behalf of' volunteers
5.	3.4 After the Event/Activity	2.8 Accounting and reporting
	a) All monies received MUST be acknowledged promptly by the organisation.	11.8 Financial procedures

6.	4.2 g) Organisations MUST require any agency or third party they work with to inform them of any notice received by the agency or third party to cease or not commence direct marketing from (or on behalf of) an individual.	3 Processing personal data (information).
7.	4.6 c) Consultants/Freelance Fundraisers MUST NOT be remunerated by commission or commission-only methods, unless certain criteria are fulfilled.	2.5. Paying fundraisers
8.	8.2.1 Working with Suppliers	7.2. Contracts and agreements
	a) If the supplier falls within the definition of a professional fundraiser, the supplier MUST * have a written agreement with the organisation.	
	b) If using external suppliers who do not fall within the definition of a professional fundraiser, an agreement MUST be in place.	
	c) Agreements with professional fundraisers MUST * include details of the payment/expenses the professional fundraiser will receive together with the other matters legally required to be included in agreements with professional fundraisers.	
	d) Agreements with suppliers who are not professional fundraisers MUST include this information.	
9.	8.2.4 Pre-Call Contact	9.4. Fundraising by telephone
	a) All responses to contact which indicate that the potential recipient of the call does not wish to receive it MUST * be complied with.	
10.	8.3.1	7.4. Solicitation (disclosure)
	h) Fundraisers MUST* make appropriate disclosure statements (L10)	statements for paid third-party fundraisers
	j) In England and Wales, the appropriate statement MUST* be made during each call and a written statement must be sent within seven days of any payment being made by the donor to the professional fundraiser.	and commercial participators
11.	8.3.1 o) If a call recipient asks not to be called again, the fundraising organisation MUST* comply with the request (see also Section 5.7 – "Requests to Cease or not begin Direct Marketing").	3 Processing personal data (information).
		9.4. Fundraising by telephone
12.	8.4.1 Fulfilment of Donations	7.3.4

	c) If donations are paid to the external telephone fundraiser, they MUST * be paid on to the fundraising organisation as soon as reasonably practicable after receipt and, in any event, no later than 28 days after receipt (unless, in England and Wales, a different time frame has been agreed).	
13.	8.4.1 d) Any written information soliciting donations sent by a charity as a result of the call MUST * include a statement that the organisation is a charity (L12).	9.2. References in documents
	e) In Scotland this MUST* also contain the full name and charity number (L12).	
14.	8.4.1 f) Where donors' details are stored, fundraisers MUST * ensure compliance with the requirements of data protection law.	3 Processing personal data (information).
15.	9.2.1 a) Organisations MUST * have specified information on their website about their status, dependent on certain conditions.	9.2. References in documents
16.	9.3.2 Online Raffles and Lotteries	12. Lotteries, prize competitions and free
	a) Organisations MUST * comply with the <u>Gambling Act 2005</u> or, in Northern Ireland, the <u>Betting, Gaming, Lotteries</u> and Amusements (NI) Order 1985	draws
17.	9.3.3 Online Trading, Trading Subsidiaries and e-commerce	
	a) Organisations MUST* only trade if their governing documents allow it.	We propose to deal with trading in separate guidance as
	b) Organisations MUST* comply with all relevant consumer law and digital commerce legislation including the <u>Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013.</u>	the trading and e- commerce sections
	d) Organisations MUST* ensure that descriptions and images of goods are sufficiently accurate that donors are not misled about what they are buying.	predominantly relates to commercial transactions rather than donations.
	f) Organisations MUST * comply with legal requirements as to delivery, cancellation, refunds and returns and MUST have policies that set out processes and timings for potential customers.	
18.	9.4 Working with Third Parties	7.2. Contracts and agreements
	a) <u>Professional fundraisers</u> and <u>commercial participators</u> working on digital media projects MUST * have written agreements in place with the charity and MUST * make the <u>appropriate statements</u> .	
	b) When not legally required to have written agreements, organisations MUST still have contracts or agreements in place.	

19.	9.5 Social Media	3 Processing personal data (information).
	a) Organisations MUST ensure that usernames and passwords for their social media accounts are only available to trusted individuals.	
20.	9.6.2 e) Organisations MUST* follow data protection rules and rules set out in the <u>Privacy and Electronic</u> <u>Communications Regulations 2003</u> when parental/bill payers' consent is required.	3 Processing personal data (information).
		6.2 Children and data protection
21.	9.7.1 Data Protection	3 Processing personal data (information).
	a) Fundraising organisations MUST * comply with the requirements of data protection law and MUST NOT * disclose information obtained in situations where a legal duty to keep information confidential arises.	
22.	9.7.1	3 Processing personal data (information).
	b) Organisations MUST* provide a valid address for opt-out requests.	
23.	9.7.2 Content	9.2 References in documents
	a) Emails MUST carry a statement confirming the status of an organisation, and MUST* do so in certain circumstances.	
24.	c) Organisations MUST use a simple opt-out message.	3 Processing personal data (information).
25.	10.5.2 b) When appeals for specific projects are so successful that not all money can be allocated to them, or projects do not go ahead organisations MUST obtain <u>Charity Commission</u> / <u>OSCR</u> advice regarding the use or return of remaining funds.	2.3. Accepting, refusing and returning donations
26.	13.2 Key Points and Legalities	12. Lotteries, prize competitions and free
	a) This area is one of the most heavily regulated fundraising activities, but also one of the most popular. The range of regulation is set out in detail in the Legal Appendices and MUST * be followed.	draws
	b) Additional standards are included in the Legal Appendices and MUST be observed.	
	The Gambling Commission should be referred to for queries and up-to-date advice.	
	There is more information about raffles and lotteries in the Institute of Fundraisings Raffles and Lotteries guidance	

27.	14.3.3 Using External Fundraisers	7.2. Contracts and agreements
	a) External Fundraisers (who fall within the definition of a <u>'commercial participator' or</u> <u>'professional fundraiser'</u>) hired by Fundraising Organisations MUST * have a written agreement with the organisation they are representing.	
28.	14.3.3 b) External Fundraisers (who fall within the definition of a <u>'commercial participator'</u> or <u>'professional fundraiser'</u>) hired by Fundraising Organisations MUST * make legally compliant statements as to how they are paid.	7.4. Solicitation (disclosure) statements for paid third-party fundraisers and commercial participators
29.	15.2.5 Written Agreements	11.10. Events organised by third
	a) Organisations MUST have written agreements with all external parties clearly highlighting all parties' rights, responsibilities and obligations.	parties
30.	15.2.5 b) If any party is a professional fundraiser or a commercial participator, a written agreement MUST * be in place.	7.2. Contracts and agreements
31.	15.3.2 Participants/Attendees	7.2. Contracts and agreements
	b) Some participants may fall within the definition of <u>professional fundraisers</u> (for example, if the cost of the event is being paid for by the organisation or by sponsorship and falls outside the minimum level of remuneration permitted under the relevant legislation). If this is the case, there MUST * be a written agreement and organisations MUST ensure participants are aware of their legal obligations about giving donors certain information.	7.4. Solicitation (disclosure) statements for paid third-party fundraisers and commercial participators
32.	 15.3.3 d) All data obtained in the course of preparing for and running an event MUST* be treated in accordance with the principles of data protection law. 	3 Processing personal data (information)
	e) When organising a challenge event and drafting data collection statements you MUST clarify with the tour operator who will be collecting the data and for what purposes the data will be collected and held.	
33.	15.3.3	7.2. Contracts and agreements

	f) If an event organiser, or participants themselves, fall within the definition of <u>professional fundraiser</u> or <u>commercial</u> <u>participator</u> , they MUST * have a written agreement in place with the organisation for which funds are being raised and MUST * make the appropriate statements.	7.4. Solicitation (disclosure) statements for paid third-party fundraisers and commercial participators
34.	15.4.4 Raffles and Lotteries a) If a lottery (which includes a raffle) is to be held at the event, it MUST * comply with the <u>Gambling Act</u> <u>2005</u> or <u>Betting</u> , <u>Gaming</u> , <u>Lotteries and Amusements (Northern Ireland)</u> Order 1985 and the <u>Betting and Lotteries</u> (Northern Ireland) Order 1994. For further information please see <u>13.0 Raffles and Lotteries</u> .	12. Lotteries, prize competitions and free draws
35.	 15.5 Three Peaks This section provides additional standards for the Three Peaks Challenge, where teams are challenged to climb Ben Nevis, Scafell Pike and Snowdon, the highest mountains in Scotland, England and Wales. a) An organiser MUST: register all groups of 12 or more with the <u>Glen Nevis Visitor Centre</u>, the central registration point for all of the peaks at least twelve months in advance (unless a shorter timeframe is agreed); limit the number of walkers to no more than 200 per event; only run events at peak times where crucial to success or if it is the only workable option; remove the time pressure element by excluding the driving time between mountains and allocating a minimum driving time for all participants which is added to the walking time, regardless of the actual duration of the drive. b) Arrival or departure MUST NOT be between the hours of 2300 and 0500. 	This section is very specific and the need to adhere to specific requirements of an event site is covered by other rules regarding challenge events. 11. Events
36.	 c) Organisations MUST always use the <u>Visitor Centre at Glen Nevis</u> as the start point for Ben Nevis. 15.6.1 You must not* allow those involved to use tax-effective methods to pay the registration fee, minimum sponsorship or other fees and this breaks the Gift Aid rules (which prevent Gift Aid being applied where (a) the donor is either the person taking part or a 'person connected' to them, and (b) the benefit to the person taking part is more than the benefits allowed). 	11.8. Financial procedures

37.	16.3 Licensing/Permission Requirements	8.2 Licences and Permission
	c) In England and Wales, a licence to collect MUST* be obtained from the relevant authority in the area, such as the local authority or the Metropolitan Police (unless the collection is house to house and the charity holds a National Exemption Order – see the Legal Guidance and below for further detail).	
	d) In Northern Ireland, an appropriate permit or licence MUST * be obtained from the PSNI station for each local area in which a house to house collection is to be carried out.	
	e) In Scotland, the collection will be a licensed one and legal obligations MUST * be met if it is a collection of money (whether given for consideration or not) which is taken in a public place or by means of visits from place to place, but excluding a collection which takes place in the course of a public meeting or by means of an unattended receptacle kept in a fixed position in a public place.	
	f) In Scotland, unless an <u>exempt promoter</u> , a written application MUST * be made at least one month in advance (or within such other period as the local authority may determine).	
	g) In Scotland, a licence holder MUST * appoint an independent responsible person or qualified accountant to act as auditor of the collection upon receipt of permission to collect. If the licence holder appoints an agent to act on his behalf, he MUST * exercise due diligence in accordance with the Regulations.	
	h) Licences MUST* be applied for in good time before the collection is due to take place	
38.	16.4 a) Where a Fundraising Organisation has the benefit of a national exemption licence (in England and Wales, a <u>National Exemption Order</u> , in Scotland, an <u>Exempt Promoter</u> , and in Northern Ireland an <u>Exemption Order</u>) for house to house collections it MUST :	8.3 Exemptions
	establish a clear annual programme of collections;	
	 fix specific dates a year in advance for all collections (some fundraising organisations advocate two years) and negotiate any proposed changes to dates with relevant authorities at the earliest opportunity and confirm all changes in writing; 	
	 make every attempt to avoid a conflict in collection dates; 	
	 inform relevant authorities of collection dates and, as far as possible, the specific areas to be covered by the collection; 	

	 confirm all agreed dates in writing to the relevant authorities; 	
	 notify relevant authorities, immediately, of any decisions to cancel a collection; 	
	 where practicable, advise relevant police authorities and all other Exemption Order holders/ Exempt Promoters by letter of agreed collection dates at the earliest opportunity; 	
	abide by established collection dates;	
	 ensure that sufficient collectors are available to support an effective collection in order not to deprive other charities of the opportunity to collect; 	
	be able to provide information on the precise dates and locations of all collections; and	
	MUST NOT book large blocks of time.	
	• b) In Scotland, Exempt Promoters MUST observe the above standards, and MUST *:	
	 give at least 3 months' notice to the relevant Local Authority of any intended collection which would otherwise have required a licence; 	
	 follow the licensed collection rules which apply to licence holders regarding an organiser's duties, certificates of authority, how funds are received, and the opening of collections; 	
	 report annually to the <u>Office of the Scottish Charity Regulator (OSCR)</u>, giving an audited account of collections carried out (including a breakdown by local authority area and details of the expenses incurred), a signed organiser's statement and an auditor's statement 	
	 publish a notice summarising the audited account of collections in a spaper with a national Scottish circulation within one month of submission of these records to <u>OSCR</u>. 	
39.	16.5 Working with Third Parties	7.2. Contracts and agreements
	a) When working with third parties, Fundraising Organisations MUST have contracts in place except where, in England and Wales and Scotland, <u>commercial participators</u> or <u>professional fundraisers</u> are involved, contracts MUST* be in place. See <u>section 4.5</u> for further details on what these contracts are required to include.	agreements

40.	 16.5 b) Additionally, when a collection involves a <u>commercial participator</u> or <u>professional fundraiser</u> appropriate statements MUST* be made. 16.5 c) In Northern Ireland, there are currently no specific regulations in place in regard to third parties, but Fundraising Organisations MUST* follow the forms of contracts used elsewhere in the United Kingdom. 	 7.4. Solicitation (disclosure) statements for paid third-party fundraisers and commercial participators 7.2. Contracts and agreements
42.	16.5 d) Fundraising Organisations MUST NOT undertake fundraising activity using third parties without instigating a training and briefing programme for all collectors	7.3. Monitoring that fundraisers are meeting the code
43.	16.5 e) Where a collector is a paid charity employee, paid officer or paid trustee, the collector MUST * <u>make a</u> <u>statement</u> to the effect they are being paid to carry out the collection.	2.6. Solicitation statements for paid employees, officers and trustees of charitable institutions and connected companies
44.	16.6 Age of Collectors	6.1. Responsibilities relating to fundraising
	a) The Fundraising Organisation MUST* ensure any age limits on collectors are complied with.	involving children
45.	 16.7 Selection and Authorisation of Collectors a) In England and Wales, for house to house collections, Fundraising Organisations MUST* exercise all due 	8.2.3
	diligence to ensure collectors are fit and proper persons to collect.	
	b) In England and Wales, for house to house collections, collectors MUST * be given a certificate of authority and badge.	
	c) In England and Wales, for street collections, each collector MUST * generally have the written authority of the promoter.	
46.	16.7 d) In Scotland, Fundraising Organisations MUST * ensure that:	8.2.3
	 reasonable steps are taken to ensure collectors are fit and proper persons to collect; 	6.1. Responsibilities relating to fundraising
	 all collectors are at least the minimum age required by that jurisdiction; and 	involving children

	collectors are aware of their legal obligations.	
47.	16.8 a) In England and Wales, for house to house collections, the promoter MUST * exercise due diligence to ensure that collectors comply with the <u>House to House Collections Regulations 1947</u> .	8. Collecting money or other property
48.	16.8 b) In Northern Ireland, fundraising organisations MUST* ensure that:	8.2.3
	reasonable steps are taken to ensure collectors are fit and proper persons to collect;	
	collectors are given a certificate of authority and badge and collecting boxes or receipt books.	
49.	16.8 c) Fundraising organisations MUST ensure that all fundraisers/ agents are properly trained to the Institute's prescribed training standards for face to face fundraising.	Please see introduction to Code and 7.3. Monitoring that fundraisers are meeting the code
50.	16.10 Conduct of Collections	8.2. Licences and permission
	e) In Scotland, fundraising organisations MUST * also be able to provide full details of all collectors within a given area, including name, address, telephone number, the precise area to be	
	h) Fundraising Organisations MUST be able to provide full details of all those collecting on their behalf within a given area, including name, address, telephone number, the area to be covered and the exact period during which the collector is authorised to collect.	
51.	16.10 g) In cases where the activity is to secure a form of non-financial commitment, but there is a possibility that the Fundraising Organisation will subsequently ask for a financial commitment, collectors MUST inform the individual being engaged during the initial activity of this possibility.	3 Processing personal data (information)
		8.1.4
52.	16.10 i) If times are not set out as part of agreements or licences, standard operating hours MUST be 9am-9pm on a weekday and 10am-9pm on a weekend.	8.4.10
53.	16.10 k) Collectors MUST ensure that they wear appropriate clothing, which includes ensuring any provided clothing showing the name of the Fundraising Organisation is visible.	8.4.14
54.	16.10 o) Collectors MUST be able to give the public information on how to make a complaint.	2.4. Complaints and concerns about fundraising
55.	16.11 Handling the Proceeds of a Cash Collection	4.1 Cash

	a) The relevant standards for handling cash donations MUST be observed and legal requirements MUST* be	
	complied with.	
56.	b) Arrangements MUST be made for the receipt of the collection proceeds and all used and unused materials connected with it at a specified point authorised by the organiser of the collection.	2.1.74. Processing donations
		8.2.8
57.	16.12 a) The promoter of the collection MUST * send any necessary information to the licensing authority within the required period after the collection.	8.2. Licences and permission
58.	16.12 b) Fundraising Organisations MUST have procedures in place to enable accounts to be created within this timescale.	2.8. Accounting and reporting
59.	17.5 b) In Scotland, most notices, advertisements and documents (including any document soliciting money or other property) sent by, or on behalf of, any charity in the Scottish Charity Register MUST * <u>include the charity's registered</u> <u>name, any other name by which it is commonly known, the fact that it is a charity (if its name does not already include reference to its charitable status) and its registered Scottish charity number.</u>	9.2 References in documents
60.	17.6 Collecting and Sending Donations to the Organisations	4.1 Cash
	a) If the collector is a professional fundraiser, all monies MUST * be returned to the organiser/organisation without	
61.	 deductions of fees or expenses as soon as is reasonably practicable. d) Fundraising organisations and promoters MUST keep separate records of income raised, and expenses/fees for 	2.8. Accounting and
61. 62.	 deductions of fees or expenses as soon as is reasonably practicable. d) Fundraising organisations and promoters MUST keep separate records of income raised, and expenses/fees for maintenance and administration. 18.2 Key Principles 	2.8. Accounting and reporting 1.2.1
	 deductions of fees or expenses as soon as is reasonably practicable. d) Fundraising organisations and promoters MUST keep separate records of income raised, and expenses/fees for maintenance and administration. 	reporting
62.	deductions of fees or expenses as soon as is reasonably practicable. d) Fundraising organisations and promoters MUST keep separate records of income raised, and expenses/fees for maintenance and administration. 18.2 Key Principles a) A fundraiser MUST NOT* exert undue influence on a potential legator.	reporting 1.2.1
62. 63.	 deductions of fees or expenses as soon as is reasonably practicable. d) Fundraising organisations and promoters MUST keep separate records of income raised, and expenses/fees for maintenance and administration. 18.2 Key Principles a) A fundraiser MUST NOT* exert undue influence on a potential legator. 18.2 b) the below bullet point only the duty of trustees to optimise the benefit to the fundraising organisation; 18.3 Undertaking Legacy Fundraising c) Organisations MUST ensure that any incentives and recognition devices are of appropriate value, which will 	reporting 1.2.1
62.	 deductions of fees or expenses as soon as is reasonably practicable. d) Fundraising organisations and promoters MUST keep separate records of income raised, and expenses/fees for maintenance and administration. 18.2 Key Principles a) A fundraiser MUST NOT* exert undue influence on a potential legator. 18.2 b) the below bullet point only the duty of trustees to optimise the benefit to the fundraising organisation; 18.3 Undertaking Legacy Fundraising 	reporting 1.2.1 2.1.3 2.5. Paying

	a) If a legacy is left with a request/wish, rather than subject to conditions, organisations MUST consider whether to	
67.	comply with the legator's wishes. 19.8.2 Professional Fundraisers	7. Professional
	a) Those freelance fundraisers and consultants who fall within the legal definition of a professional fundraiser (L8) MUST * comply with the applicable legal requirements.	fundraisers, commercial participators and partners
68.	19.4 Choosing the Appropriate Payment Mechanism	2.5. Paying
	a) Practices and controls MUST be in place to ensure that payment methods do not leave the fundraiser or or organisation out of pocket.	fundraisers
69.	20.1.2 General Requirements	4.1.10
	d) Expenses MUST* be met (where previously agreed) by the organisation after receipt of the donation.	
70.	20.5 Card Transactions	4.7.1
	c) The PCI-DSS state that the CSC should not be stored and this requirement MUST be observed.	
71.	Street and Door to door Rulebooks FR3, Private site Rulebook FR4:	7.4. Solicitation
	Solicitation statements	(disclosure) statements for paid third-party fundraisers and commercial
	Fundraisers MUST make legally compliant solicitation statements. In all cases, the solicitation statement MUST be may before any financial details relevant to the transaction are requested by the fundraiser.	
72.	Street Rulebook FR15, Door to door Rulebook FR6, Private site Rulebook FR8:	3 Processing personal
	Consent for future contact	data (information)
	During the sign up process, if obtaining consent for the charity to send communications to them in the future, fundraisers MUST clearly explain to members of the public that they can choose to give or withhold consent to future marketing contact.	
	Fundraisers MUST ensure that members of the public understand the method and purpose of contact they are consenting to. Consent MUST be unambiguous, freely given, specific and informed.	
	Fundraisers MUST collect a positive indication of the choices selected, such as providing a signature.	

73.	L3.1 England and Wales These limits on the payment of trustees relate only to fundraising organisations which are charities.	This is general charity governance commentary and
	Either:	signposting with some non-fundraising related rules included.
	 the charity's constitution specifically provides for the type of payment proposed or the payment is authorised by an order of the <u>Charity Commission</u> or the Court Or: 	This has been removed because it falls within the remit of Charity Commission for England and
	 the charity's constitution does not expressly prohibit the type of payment proposed the payment is not for being a trustee or under a contract of employment the charity complies with the provisions of section 185 of the Act 2011 ("the Act") (see below) 	Wales.
	a) The provisions of section 185 of the Act which MUST* be complied with are:	
	 the trustees MUST* have regard to the relevant Charity Commission guidance (currently CC11 – Trustee Expenses and Payments) before entering into an arrangement to pay a trustee; the payment or maximum amount MUST* be set out in a written agreement; the payment or maximum amount MUST NOT* exceed what is reasonable; the trustees MUST* decide, before entering into the agreement, that the arrangement is in the best interests of the charity; and the number of trustees remunerated under s.185, or otherwise, MUST* constitute a minority of the total number of trustees of the charity. 	
74.	L3.2 Scotland A payment to a charity trustee (or connected person) may only be made if:	This is general charity governance commentary and signposting with some
	 Either: the charity's constitution contains an authorising provision specifically permitting the payment of remuneration to the service provider, trustee or connected person concerned, and this provision was in force on 15th November 2004 (the date that the 2005 Act was first laid before the Scottish Parliament) 	non-fundraising related rules included. This has been removed because it falls within the remit of the Scottish Charity regulator.

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Or:	
• the charity complies with the provisions of section 67 of the 2005 Act (see below)	
a) The provisions of section 67 of the 2005 Act which MUST* be complied with are:	
 the maximum amount of the payment MUST* be set out in a written agreement between the individual providing the services and the charity; the maximum amount MUST* be reasonable in the circumstances; the charity trustees MUST* be satisfied before entering into the agreement that it is in the interests of the charity for the services to be provided by the charity trustee or connected person for that maximum amount; immediately after the agreement is entered into, the number of trustees receiving remuneration, entitled to receive remuneration or connected with another charity trustee who is remunerated or entitled to remuneration MUST* be in the minority; and the charity's constitution or governing document MUST NOT* expressly prohibit the payment of remuneration. 	
 b) Under the common law on conflicts of interest, a charity trustee who is to receive remuneration or who is connected with a person who is to receive remuneration MUST NOT* take part in any of the relevant decisions. There is no obligation to refer to the <u>Office of the Scottish Charity Regulator (OSCR)</u> but trustees should have regard to the relevant guidance (presently section 5 of 'Guidance for Charity Trustees: Acting with care and diligence'). There is nothing to prevent a trustee from being remunerated for services provided in his capacity as a charity or 	
under a contract of employment. These provisions also apply to payments to those persons connected to trustees, including business associates and family, where the charity trustee might benefit either directly or indirectly from the remuneration provided to the connected person. Further guidance is available in OSCR's guidance for charity trustees and in <u>section 68(2) of the 2005 Act.</u>	
The remuneration rules also do not prevent the receipt of remuneration where it is authorised by an order of the Court in Session or any enactment.	

75.	 L3.3 Northern Ireland In Northern Ireland the provision which covers remuneration of trustees is <u>s.88 of the Charities Act (Northern Ireland)</u> <u>2008</u>. It applies to the trustee and anyone connected with the trustee. 'In connection with' can be interpreted as immediate family; partner, a company of the trustee; person in business with the trustee. Guidance for trustees on the making of agreements for remuneration has not yet been agreed by the <u>Charity</u> <u>Commission for Northern Ireland</u>. 	This is general charity governance commentary and signposting with some non-fundraising related rules included. This has been removed because it falls within the remit of Charity Commission for Northern Ireland.
76.	L5.1 Advertisements This section applies to all types of fundraising organisation. The UK Code of Advertising and Sales Promotion and Direct Marketing (The CAP Code) require non-broadcast advertisements to be legal, decent, honest and truthful. Further information can be obtained from the Committee of Advertising Practice (www.cap.org.uk). The Broadcast Advertising Code (the BCAP Code), enforced by the Advertising Standards Authority, contains similar requirements for advertisements on radio and television. Compliance with these codes will ensure that advertisements meet the legal requirements set out below. Making misleading statements in advertising can give rise to criminal offences as well as civil (i.e. non-criminal) liabilities, for example under the Consumer Protection from Unfair Trading Regulations 2008, the Business Protection from Misleading Marketing Regulations 2008 and the Package Travel, Package Holidays and Package Tours Regulations 1992	9. Fundraising communications and advertisements
77.	L5.1 c) All advertisements MUST* comply with with trademark and copyright law.Consent for billboard type advertisements should be obtained from the local planning authority, from where further information can also be obtained. See also the Highways Agency.	9. Fundraising communications and advertisements9.1.10
78.	L6.2.3 b) Permits MUST* be applied for at least one month before the date of the collection.	8.2.2
79.	L6.2.5 Payment of Collectors a) If following the model regulations, collectors MUST NOT * be paid to carry out a street collection but may be paid to carry out a house to house collection.	8.2. Licences and permission

	b) Any other payments from the collection MUST* be agreed in advance with the licensing authority.	
80.	L6.2.6 Materials	8.2.3
	a) Each collector MUST * have the written authority of the promoter of the collection, and produce this authority when requested to do so by a council official or police officer.	
81.	b) Every collector MUST* carry a collecting box.	4.1. Cash
	c) All collecting boxes MUST* be numbered consecutively and MUST be securely closed and sealed in such a way as to prevent them being opened without the seal being broken.	
	d) Collection boxes MUST * prominently display the name of the charity or fund which is to benefit.	
82.	L6.2.7 Solicitation Statements	7.4. Solicitation
	The <u>Charities Act 2006</u> introduced an obligation on some people fundraising for charities who, although paid, would not otherwise fall within the definition of a <u>professional fundraiser</u> .	(disclosure) statements for paid third-party fundraisers and commercial
	These are:	participators
	a) Paid individuals carrying out a public charitable collection (except anyone who receives £5 or less per day or £500 or less per year). Such individuals MUST * <u>make a statement</u> which is equivalent to the s.60 Charities Act 1992 statement.	
	b) Paid employees, officers and trustees carrying out a public charitable collection (subject to the same 'lower paid' exception set out above).	
	c) If these individuals make a solicitation for a donation for a particular charity they MUST * <u>make a</u> <u>statement</u> indicating:	
	 the name or names of the institutions which will benefit and if more than one, the proportions in which they will benefit; 	
	 the fact that they are an officer, employee or trustee of an institution; and the fact that they are receiving remuneration as an officer, employee, trustee or for acting as a collector. They do not have to state the amount of their remuneration. 	
	d) If these individuals make a solicitation for general charitable, benevolent or philanthropic purposes (as opposed to a specific named charity), then they MUST * <u>make a similar statement</u> that they are being paid for those general purposes.	

83.	L6.2.8 Conduct of Collections	8.2. Licences and permission
	a) Collectors MUST * only collect at the times and in the areas stipulated in the licence.	
	b) If following the model regulations, collectors MUST* remain stationary and stand at least 25 metres away from any other collector.	
84.	L6.2.8 d) Cash donations MUST* be placed immediately in the collection box.	4.1. Cash
85.	L6.2.9 a) Every collector MUST* deliver, unopened, all collecting boxes in his possession to a promoter.	8.2. Licences and permission
	c) A record MUST * be kept of the proceeds collected by each collector and details of the collecting materials returned.	
86.	L6.2.9 Proceeds of a Collection	4.1. Cash
	b) Collection boxes MUST * be opened and the contents counted in the presence of the promoter of the collection and another responsible and unrelated person, or by a bank official.	
87.	L6.2.10 a) Within one month of the date of a collection (three months in London) the promoter MUST * send a statement (in the form set out in the Regulations), showing the amount received and the expenses and payments incurred, certified by the promoter and a qualified accountant. It should include a list of the collectors and a list of the amounts contained in each collecting box.	8.2. Licences and permission
88.	L6.3.10 Information to be provided after the collection	8.2. Licences and permission
	a) Organisers of collections MUST * publish a summary of the collection and the accounts within one month of submitting the accounts, unless the collection took place in a single local authority area and the local authority waives this requirement. The summary MUST * include specified information and be published in one or more spapers circulating in the area for which the collection was licensed. <u>Exempt promoters</u> MUST * publish the summary in a spaper circulating throughout Scotland.	
	b) The receipts and papers relating to the collection MUST * be retained for two years after submission of the accounts.	

89	. L6.3.3 Permits	8.2. Licences and permission
	a) Unless an <u>exempt promoter</u> , a written application MUST * be made at least one month in advance (or with other period as the local authority may determine).	in such
90	. L6.3.4 Age of Collectors The minimum age for a collector taking part in a street collection is 14.	6. Fundraising involving children It is important

91.	L6.3.6 Materials	8.2. Licences and
-		permission
	 a) Collection envelopes MUST* only be used if the collection is a house to house one. 	
	b) Every collector in a licensed collection MUST * be provided with:	
	a collector's badge; and	
	 a certificate of authority, a sealed collecting box (in either case, bearing the name of the funds or organisations to benefit from the 	
	collection); and	
	 clear instructions as to the proper conduct of the collection. 	
	c) The collector's badge MUST*:	
	 have the registered name of the organisation which is to benefit from the collection printed on it, along with 	
	 any other name by which it is known bear the registered charity number, if applicable, and a reference to the organisation's charitable status 	
	unless this is already included in its name	
	d) The collector's certificate of authority MUST * show:	
	 the registered name and the address of the funds or organisations which are to benefit from the collection, as 	
	well as any other name by which it is known;	
	 the registered charity number, if applicable, and a reference to the organisation's charitable status (unless this is already included in its name); 	
	 the name and address of the collector; 	
	 the place in which the collector is authorised to collect; 	
	 the period during which the collector is authorised to collect; 	
	 the signature of the collector and the promoter of the collection. The promoter's agent may sign on his/her 	
	behalf provided that the agent's name and address are also then supplied; and	
	the name and address of the organiser.	
	e) Where money is to be collected, every collector MUST * be provided with a sealed collecting box or collection	
	envelopes in accordance with the requirements specific to that jurisdiction as to when each may be used and what	
	information each MUST contain (see below).	

92.	L6.3.7 Solicitation Statements	7.4. Solicitation
	a) In Captional the vulce reporting collisitation statements expluits and MUCT* he followed by professional	(disclosure) statements for paid
	a) In Scotland, the rules regarding <u>solicitation statements</u> apply to and MUST * be followed by <u>professional</u> <u>fundraisers</u> making solicitations, <u>commercial participators</u> making representations and Benevolent Fundraisers (other	third-party fundraisers
	than volunteers) carrying out benevolent fundraising.	and commercial
93.	L6.3.8 Conduct of Collections	participators 4.1. Cash
93.		
	a) When carrying out a collection by means of a sealed collecting box, the collector MUST * only accept donations which are made by the donor placing it in a collecting box.	8.2. Licences and permission
	b) Fundraisers carrying out licensed collections MUST* have visible ID badges.	
94.	L6.3.9 Proceeds of Collection	4.1. Cash
	a) Arrangements MUST * be made for the receipt of the collection proceeds of any licensed collection and all used and unused materials connected with it including the collector's badge and certificate of authority at a specified point authorised by the organiser of the collection.	8.2. Licences and permission
	b) A record MUST * be kept of the proceeds collected by each collector and details of the collecting materials returned.	
	c) All proceeds from all collectors MUST * be remitted to the organiser of the collection unopened, together with the collector's badge and certificate of authority and any unused collection materials as soon as he ceases to act as a collector (i.e. at the end of the collection) or upon demand by the organiser.	
	d) Sealed collecting boxes/envelopes MUST * only be opened by either the organiser or his agent in the presence of an independent responsible person, or by an official of the bank (having been delivered unopened to a bank).	
	e) A record MUST * be kept of each numbered collecting box which is returned as well as the proceeds in each collector's collecting box (unless opened by a bank official). In the case of an envelope collection, a record MUST * be kept of the number of envelopes issued to and returned by each collector, and the total amount of money in them.	
95.	L6.4.3 Permits	8.2. Licences and permission
	 a) Permits are issued by the PSNI. The local PSNI station should be approached. The minimum requirement for a notice is the first day of the month preceding the month in which the collection is to be held. A collection MUST NOT* be made until the promoter has obtained a permit. 	

96.	L6.4.5 Payment of Collectors	2.5. Paying fundraisers
	a) Collectors MUST NOT * be paid.	
97.	L6.4.6 Materials a) Each collector MUST* have the written authority of the promoter of the collection and produce this authority when requested to do so.	8.2. Licences and permission
	b) Every collector MUST * have a collection box.	
	c) All collecting boxes MUST * be numbered consecutively and MUST * be securely closed and sealed in such a way as to prevent them being opened without the seal being broken.	
	d) Collection boxes MUST * prominently display the name of the charity or fund which is to benefit.	
98.	L6.4.7 Conduct of Collections	8.1. Behaviour when collecting money or
	a) Collectors MUST NOT * cause obstruction, inconvenience or annoyance to any person nor harass or annoy any person.	other property
	b) Collectors should remain stationary. Not more than two persons should collect at the same place and a collector should stand at least twenty-five meters away from any other collector.	
99.	L6.4.7	8.2. Licences and
		permission
	c) An animal MUST NOT* accompany collectors (except for a guide dog).	
100.	L6.4.7	4.1 Cash
	d) Donations MUST * be placed immediately in the collection box.	

101.	L6.4.8 Proceeds of Collections	4.1 Cash
	a) Collection boxes MUST* be returned unopened with the seal intact to a promoter/permit holder.	8.2. Licences and permission
	b) Collection boxes MUST * be opened and the contents counted in the presence of the promoter of the collection and two others who should count and record the amount received prior to lodgement.	
	c) A record MUST* be kept of the proceeds collected by each collector and details of the collecting materials returned.	
102.	L6.4.9 Information to Provide to the PSNI	8.2 Licences and Permission
	a) A returns form MUST * be submitted to PSNI within two months of the collection and a statement to the senior police officer who granted the permit with accompanying vouchers certified by two officials of the organisation and appropriately audited showing the amount received and expenses incurred.	
103.	L6.5.3 Licences	8.2 Licences and Permission
	a) A collection for a 'charitable purpose' (which includes benevolent and philanthropic purposes) MUST NOT * take place from house to house without a licence issued by the local authority in whose area all or any part of the collection will take place. If a collection is for local purposes and to be carried out over a short period, the local authority may grant a certificate excepting the collection from the need for a licence.	
	b) Licences MUST* be applied for at least one month before the date of the collection.	
	c) Licences may be refused or revoked if:	
	 The total amount applied for charitable purposes is seen as inadequate in relation to the likely amount collected. 	
	 The remuneration (of anyone connected with the collection) is seen as excessive in proportion to the likely proceeds of the collection. 	
	 The collection offends section 3 Vagrancy Act 1824. The applicant/holder of the licence is regarded as not a 'fit and proper person' to organise a collection. 	
	 The applicant/holder of the licence fails to exercise 'due diligence' to ensure that all collectors are 'fit and proper persons' to collect. 	
	 appropriate badges/certificates of authority are not properly recorded, issued and returned after the collection. There is a failure to give sufficient information to the licensing body regarding any of the above listed matters. 	

	d) Where an application for a licence is refused or revoked the licensing authority MUST* provide written notice explaining the decision.	
	 e) Appeal against such a decision is made directly to the Minister for the Cabinet Office and MUST* be made within 14 days of date of the notice. 	
104.	L6.5.5 Age of Collectors	6. Fundraising involving children
	For house to house collections the minimum age for a collector is 16.	
105.	L6.5.7 Training of Collectors a) The promoter MUST * also ensure that collectors comply with the <u>House to House Collections Regulations (1947)</u> .	7.3. Monitoring that fundraisers are meeting the code
106.	L6.5.8 Payment of collectors	2.5. Paying fundraisers
	1. In England and Wales collectors may be paid to conduct a house to house collection.	
107.	L6.5.9 Collection Materials	8.2 Licences and Permission
	a) Every collector MUST * be provided with:	
	 a collector's badge – see below for details – which MUST* be worn prominently; a certificate of authority – see below ; and a sealed collecting box or receipt book marked with a clear indication of the purpose of the collection and a distinguishing number. 	
	b) The collector's badge MUST*:	
	 have the registered name of the organisation which is to benefit from the collection printed on it, along with any other name by which it is known; bear the registered charity number, if applicable; and be signed by the collector on receipt. 	
	c) The collector's certificate of authority MUST * show:	
	 the purpose for which the collection is being carried out the name and address of the collector; the place of the collection; 	
	the period during which the collector is authorised to collect; and	

• the sig	nature of the collector and the promoter of the collection.	
	l certificates of authority in England and Wales MUST * be standard, supplied by HMSO or, Order holders only, of a design approved by Cabinet Office.	
	nvelopes MUST * only be used by <u>National Exemption Order holders</u> who have obtained the prior the Minister for the Cabinet Office, and there are specific rules governing envelope collections	
108. L6.5.9 Collect	ion Materials	8.2 Licences and Permission
a) Every collec	ctor MUST * be provided with:	
	ctor's badge – see below for details – which MUST * be worn prominently; icate of authority – see below ; and	
a seale	ed collecting box or receipt book marked with a clear indication of the purpose of the collection and a uishing number.	
b) The collecto	or's badge MUST*:	
any oth bear th	ne registered name of the organisation which is to benefit from the collection printed on it, along with her name by which it is known; e registered charity number, if applicable; and hed by the collector on receipt.	
c) The collecto	or's certificate of authority MUST * show:	
 the nar the pla the per 	pose for which the collection is being carried out ne and address of the collector; ce of the collection; iod during which the collector is authorised to collect; and nature of the collector and the promoter of the collection.	
	l certificates of authority in England and Wales MUST * be standard, supplied by HMSO or, Order holders only, of a design approved by Cabinet Office.	
	nvelopes MUST * only be used by <u>National Exemption Order holders</u> who have obtained the prior the Minister for the Cabinet Office, and there are specific rules governing envelope collections	

109.	L6.5.9 g) In addition, if the collection is for a registered charity with income over £10,000, all printed materials MUST * state that the charity is registered.	9.2. References in documents
110.	L6.5.10 Solicitation Statements	7. Professional fundraisers,
	The Charities Act 2006 introduced an obligation on some people fundraising for charities who, although paid, would not otherwise fall within the definition of a professional fundraiser. These are:	commercial participators and partners
	a) Paid individuals carrying out a public charitable collection (except anyone who receives £5 or less per day or £500 or less per year). Such individuals MUST * <u>make a statement</u> which is equivalent to the s.60 Charities Act 1992 statement.	
	b) Paid employees, officers and trustees carrying out a public charitable collection (subject to the same 'lower paid' exception set out above).	
	c) If these individuals make a solicitation for a donation for a particular charity they MUST * <u>make a</u> statement indicating:	
	 the name or names of the institutions which will benefit and if more than one, the proportions in which they will benefit; the fact that they are an officer, employee or trustee of an institution; and the fact that they are receiving remuneration as an officer, employee, trustee or for acting as a collector. They do not have to state the amount of their remuneration. 	
	d) If these individuals make a solicitation for general charitable, benevolent or philanthropic purposes (as opposed to a specific named charity), then they MUST * make a similar statement that they are being paid for those general purposes.	
111.	L6.5.12 Handling proceeds of a cash donation	4.1. Cash
	a) Where a collection box is used, donations MUST* be placed in that box.	
	b) Where no collection box is used, collectors MUST * record donations immediately in a receipt book and issue a signed receipt to the donor.	
	d) On receipt of the collection box or receipt book, the proceeds MUST * be counted or checked in the presence of a promoter and another responsible person or a bank official.	

112.	L6.6.10 Information to be provided after the Collection	8.2 Licences and Permission
	a) Organisers of collections MUST * submit accounts for the collection to the relevant local authority within one month of the collection, and the accounts MUST * satisfy the requirements of the Regulations. (Different requirements apply to <u>exempt promoters</u> , who can submit annual accounts.) The receipts and papers relating to the collection MUST * be retained for two years after submission of the accounts.	
	b) Arrangements MUST * be made for the receipt of the collection proceeds of any licensed collection and all used and unused materials connected with it including the collector's badge and certificate of authority at a specified point authorised by the organiser of the collection.	
	c) A record MUST * be kept of the proceeds collected by each collector and details of the collecting materials returned.	
	d) Organisers of collections MUST * publish a summary of the collection and the accounts within one month of submitting the accounts, unless the collection took place in a single local authority area and the local authority waives this requirement. The summary MUST * include specified information and be published in one or more newspapers circulating in the area for which the collection was licensed.	
	e) Exempt promoters MUST* publish this summary in a spaper circulating throughout Scotland.	
113.	L6.6.3 a) In Scotland, anyone organising collections over the whole or a substantial part of Scotland may apply to the <u>Office of the Scottish Charity Regulator (OSCR)</u> to be made an Exempt Promoter. There are currently 16 exempt promoters.	8.2 Exemptions
114.	L6.6.3 b) In Scotland, Exempt Promoters MUST* report annually to OSCR.	8.2 Exemptions
	c) This report MUST * include an audited account of collections carried out (including a breakdown by local authority area and details of the expenses incurred) as well as a signed organiser's statement and auditor's statement.	
	d) They MUST* also publish a notice summarising the audited collection account in a newspaper with a national Scottish circulation within one month of submission of their records to the Regulator.	
115.	L6.6.4 Permits	8.2 Licences and Permission
	a) Collections of goods do not require licences.	
	b) Unless an exempt promoter, a written application MUST * be made at least one month in advance (or within such other period as the local authority may determine).	

116.	L6.6.5 Age of Collectors	6. Fundraising involving children
	The minimum age for a collector taking part in a house to house collection is 16.	
117.	L6.6.6 Collection Materials	8. Collecting money or other property
	a) Charities' materials MUST * include the <u>charity's registered name</u> , any other name by which it is commonly known, the fact that it is a charity (if its name does not already include reference to its charitable status) and its registered charity number (which begins with SC0).	
	c) The collector's badge MUST *: have the registered name of the organisation which is to benefit from the collection printed on it, along with any other name by which it is known; bear the registered charity number, if applicable, and a reference to the organisation's charitable status unless this is already included in its name;	
	d)The collector's certificate of authority MUST * show: the registered name and the address of the funds or organisations which are to benefit from the collection, as well as any other name by which it is known; the registered charity number, if applicable, and make reference to the organisation's charitable status unless this is already included in its name); the name and address of the collector; the place of the collection, the period during which the collector is authorised to collect; the signature of the collector and the promoter of the collection. The promoter's agent may sign on his/her behalf provided that the agent's name and address are then supplied; and the name and address of the organiser.	
	e) Badges and certificates of authority do not take a prescribed form but MUST* include all of the information required by the legislation, described above.	
118.	L6.6.6 f) The organiser of a collection MUST * record the name and address of each collector as well as the number of collecting envelopes, or the number marked on the collecting box given to each collector.	8.2. Licences and permission
	b) The issue and return of all materials connected with the collection MUST* be recorded.	
119.	L6.6.7 Solicitation Statements a) In Scotland, the rules regarding <u>solicitation statements</u> apply to and MUST * be followed by <u>professional</u> <u>fundraisers</u> making solicitations, <u>commercial participators</u> making representations and Benevolent Fundraisers (other	7.4. Solicitation (disclosure) statements for paid third-party
	than volunteers) carrying out benevolent fundraising.	fundraisers and commercial participators

120.	L.6.7	8. Collecting money or other property
	f) Materials MUST * show the name and address of the charity, name and address of the collector, the place of the collection and bear the signature of the collector and the promoter of the collection.	
	h) Certificates MUST * show the name and address of the charity, name and address of the collector, the place of the collection and bear the signature of the collector and the promoter of the collection.	
121.	L6.6.8 Conduct of Collection	8. Collecting money or other property
	a) Fundraisers carrying out licensed collections MUST * have visible ID badges.	
122.	 L6.6.8 b) A collector MUST* only accept donations which are made in sealed envelopes. c) When carrying out an envelope collection in Scotland, a collector MUST* only accept donations which are made in sealed envelopes. When carrying out a collection by means of a sealed collecting box, the collector MUST* only 	4.1. Cash
	accept donations which are made by the donor placing it in a collecting box.	
123.	L6.6.8 Conduct of Collection	4.1. Cash
	b) A collector MUST * only accept donations which are made in sealed envelopes.	
124.	L6.6.9 Proceeds of Collections	4.1. Cash
	a) Collection materials MUST * be opened and the contents counted and witnessed in the presence of the promoter of the collection or another responsible and unrelated person, or they can be delivered unopened to a bank.	
	b) All proceeds from all collectors MUST * be remitted to the organiser of the collection unopened, together with the collector's badge and certificate of authority and any unused collection materials as soon as he ceases to act as a collector (i.e. at the end of the collection) or upon demand by the organiser.	
	c) Sealed collecting boxes/envelopes MUST * only be opened by either the organiser or his agent in the presence of an independent responsible person, or by an official of the bank (having been delivered unopened to a bank).	
	d) A record MUST * be kept of each numbered collecting box which is returned as well as the proceeds in each collector's collecting box (unless opened by a bank official).	
	e) In the case of an envelope collection, a record MUST * be kept of the number of envelopes issued to and returned by each collector, and the total amount of money in them.	

125.	L6.7 House to House Collections – Northern Ireland	8.3. Exemptions
	In Northern Ireland, if the collection is to cover all of Northern Ireland an exemption order may be obtained to avoid the inconvenience of multiple applications to the <u>Police Service for Northern Ireland ("PSNI")</u> . Applications should be made to <u>Charities Branch of the Department for Social Development</u> .	
	a) The organisation MUST * give reasonable notice to the PSNI on when they intend to act upon the exemption order because if they do not, then there is a chance of an overlap if the PSNI grant another organisation the right to fundraise there.	
	b) Exemption Order holders in Northern Ireland MUST* provide annual accounts to the DSD duly certified by the chief promoter of collections and also certified by an independent responsible person as auditor.	
	c) A chief promoter MUST * be appointed and the exemption order is issued to them. They cannot delegate their role and if they do so then the exemption order is automatically invalid.	
	d) The organisation MUST * give PSNI at least six weeks' notice before using its exemption order to avoid a local charity seeking a permit to collect and discovering that the holders of an exemption order are collecting in the same area without having notified the PSNI.	
126.	L6.7 e) Promoters are required to ensure that collectors are 'fit and proper' persons and that they receive a certificate of authority and badge.	8.2.3
127.	L6.7 f) Materials MUST * show the name and address of the charity, name and address of the collector, the place of the collection and bear the signature of the collector and the promoter of the collection.	8. Collecting money or other property
	g) Badges MUST* :	
	 meet the specifications set out in the 1952 Act and indicate the purpose of the collection bear the name of the charity and the HMRC reference number; be signed by the collector; and be returned when the collection is completed. 	
	h) Certificates MUST * show the name and address of the charity, name and address of the collector, the place of the collection and bear the signature of the collector and the promoter of the collection.	
128.	L6.7 i) Collectors MUST * be issued with collecting boxes or receipt books marked with a distinguishing number.	8.2. Licences and permission
	j) If receipt books are issued, they MUST* have records of a sum equal to the total amount of the contributions entered therein.	

129.	L7.3.1 Charity Commission	2.3. Accepting, refusing and
	If the trustees are concerned about whether or not to refuse a particular donation, they may wish to seek the views of the <u>Charity Commission</u> under <u>section 110 Charities Act 2011</u> (power to give advice) or an order from the Charity Commission sanctioning their decision under <u>section 105 Charities Act 2011</u> (power to authorise dealings with charity property etc.).	returning donations
	Circumstances where advice or an order might be of particular benefit are those where: it is not immediately clear what the 'best interests of the charity' are in relation to the proposed donation large sums of money or property are involved the trustees have reason to believe that a decision taken by them might be subsequently challenged in the courts; and the trustees wish to use the 'authority' of Charity Commission advice or an order to mitigate against the threat of negative publicity engendered by the refusal of a donation.	
	See also the section on ex gratia payments below.	
130.	L7.3.2 A legal obligation to return a donation	2.3. Accepting, refusing and
	There may be a legal obligation on a charity to return a donation. For example, the conditions attached to the gift may require the return of the gift in certain circumstances.	returning donations
	One situation where this might arise is known as a failed appeal. This may occur where an appeal for a particular purpose fails to raise sufficient funds to achieve that purpose: strictly the donors may be entitled to a refund.	
	This can be pre-empted if the wording of the appeal literature makes it clear that in these circumstances, the funds will be used for the charity's general purposes. The donor will not generally be entitled to a refund in those circumstances.	
	If the donor is, strictly, entitled to a refund, the provisions of the <u>Charities Act 2011</u> may help. <u>Section 65 Charities Act 2011</u> applies if donors to an appeal are informed that if the appeal fails, donations will be used for general charitable purposes, unless the donor makes a written declaration to the effect that they would like to have the opportunity to reclaim their donation in these circumstances. If the appeal fails, the trustees MUST then take certain steps to contact the donors who have made declarations: the Charity Commission can then be asked to make a scheme under <u>section 63 Charities Act 2011</u> to apply the donated funds for different charitable purposes.	
	More information is available in Charity Commission operational guidance OG53: Charitable Appeals – Avoiding and Dealing with Failure. Note that it will often be easier to ensure that appeal literature simply specifies that the funds	

	 will be used for the charity's general purposes if the appeal fails, rather than relying on the more complicated section 65 procedure, which requires the Charity Commission's involvement. If section 65 does not apply, it may still be possible to ask the Charity Commission to exercise its powers under section 63 to make a scheme to the effect that the property should be used for different charitable purposes. Section 63 allows the Commission to make a scheme in certain circumstances, including where the donor cannot be identified or found after certain advertisements and inquiries have been made. Under section 64 certain donations can be treated as belonging to donors who cannot be identified, including cash in collecting boxes and funds which the Charity Commission has decided should be treated as belonging to unidentifiable donors, because the costs of trying to trace the donors would be disproportionate or because in the circumstances (for instance a lapse of time) it would be unreasonable for the donors to expect the return of their donations. There may also be scope to take advantage of the Commission's general scheme making powers in the event of a failed charitable gift. Another example of where there may be a legal obligation to return a donation is under Section 61, Charities Act 1992, Part II, which applies in England and Wales and provides for the return of donations of more than £100 made by credit/debit card within a seven day 'cooling off' period. The donation MUST have been made in response to an appeal by a professional fundraiser or commercial participator either in the course of a radio or television show or otherwise made orally (other than by speaking directly to, or in the presence of, the individual to whom the appeal is addressed). NB. Section 61 of the Charities Act 1992 was updated in 1999 to set the applicable threshold for return of donations to £100 from £50. 	
131.	L7.3.3 A moral obligation to return a donation – ex gratia payment There may be situations where a charity has no legal obligation to return a donation which has been made, but the trustees feel that there is a moral obligation to do so. There is scope for the Charity Commission, using its powers under <u>section 106 Charities Act 2011</u> , to authorise a charity to refund a donation in these circumstances. More information is available in the Charity Commission's guidance <u>CC7 – Ex Gratia Payments by Charities</u> and in the Charity Commission's operational guidance <u>OG 539 Ex</u> Gratia Payments by Charities.	2.3. Accepting, refusing and returning donations
132.	 a) If refusing a donation, trustees MUST* be able to demonstrate the tangible fact that they have grounds reasonably to believe that it is not in the interests of the charity to accept the donation, usually by showing that they have cause 	2.3. Accepting, refusing and returning donations

	 to believe that acceptance of the donation will itself directly lead to a net decline in the asset base, support or reputation of the charity, or cause harm to its beneficiaries. Where a donor requests it, the law provides for the return (subject to the deduction of any administrative expenses reasonably incurred) of certain donations of £100 or more within a seven day 'cooling off' period. This provision exists in in Scotland under <u>Regulation 5 of the Charities and Benevolent Fundraising (Scotland) Regulations 2009</u>. The donation MUST have been made in response to an appeal by a professional fundraiser or commercial participator and either: the appeal was made in the course of a radio or television show and payment of at least £100 was made by credit or debit card the payment was made, or an agreement was made to make a payment or payments at a later date with the amount or aggregate amount totalling at least £100, in response to an appeal is addressed) and the payment was made by any means. 	
133.	 L7.4 Requirements in Scotland a) If refusing a donation, trustees MUST* be able to demonstrate the tangible fact that they have grounds reasonably to believe that it is not in the interests of the charity to accept the donation, usually by showing that they have cause to believe that acceptance of the donation will itself directly lead to a net decline in the asset base, support or reputation of the charity, or cause harm to its beneficiaries The donation MUST have been made in response to an appeal by a professional fundraiser or commercial participator and either: the appeal was made in the course of a radio or television show and payment of at least £100 was made by credit or debit card the payment was made, or an agreement was made to make a payment or payments at a later date with the amount or aggregate amount totalling at least £100, in response to an appeal made orally (other than by speaking directly to, or in the presence of, the individual to whom the appeal is addressed) and the payment was made by any means. 	2.3. Accepting, refusing and returning donations

134.	L7.4 Requirements in Scotland Where it can be shown that the cost to the charity of accepting a donation will be greater than the value of the donation itself, the trustees (in promoting the best interests of the charity) can and should refuse the donation.	2.3. Accepting, refusing and returning donations
135.	L8.4.1 Written Agreements a) It is unlawful for a professional fundraiser to solicit money for a particular institution unless it is done in accordance	7.2. Contracts and agreements
	with a written agreement with the organisation it is raising funds for. The agreement MUST * be in writing and signed by or on behalf of both the professional fundraiser and the organisation it is raising funds for. The agreement MUST * specify:	
	The names and addresses of all the parties to the agreement;	
	The date on which each party signed and the duration of the agreement;	
	 any terms dealing with early termination or variation; a statement of the principal objectives of the agreement and the methods to be used to achieve those objectives; terms for the payment of fees and expenses to the Professional Fundraiser; and if more than one charity is involved, how funds raised will be shared between them. 	
136.	 L10.2 c) if he provides the statement regarding his remuneration orally, he MUST*: o if making the statement in person, advise any person making a payment that he has the information on remuneration available in writing with him if they wish to see it; or o if the statement is not made in person, advise any person making a payment that he has the information on remuneration available in writing and will provide it if requested. 	7.4. Solicitation (disclosure) statements for paid third-party fundraisers and commercial participators
137.	L11.2 d) Trustees MUST * safeguard and protect the assets of the charity. As well as obvious assets such as investments, cash and land, a charity's assets include its intellectual property, staff and reputation.	2.1. General duties

138.	 L12.5 Northern Ireland Requirements When a charity is preparing to register, it MUST* first submit their constitution so the Charity Commission for Northern Ireland can examine whether or not it satisfies the public benefit test and also that it comes under one of the charitable purposes laid out in the Charities Act (Northern Ireland) 2008 	This is general charity governance commentary and signposting with some non-fundraising related rules included. This has been removed because it falls within the remit of Charity Commission for Northern Ireland.
139.	 L13.3 Definitions and Key Requirements b) Organisations that promote a small society lottery MUST* register with their local authority and follow criteria as laid down by the Act, the local authority and the <u>Gambling Commission</u> unless the lottery is exempt from the requirement to register. c) Organisations that promote a <u>large society</u> MUST* obtain a lottery operating licence to run a raffle and follow criteria as laid down by the Act and the Gambling Commission unless the lottery is exempt from the requirement to register. 	12. Lotteries, prize competitions and free draws
140.	 L13.3.2 Incidental lotteries a) To fall within the exemption: the lottery MUST* be incidental to an event; tickets MUST* only be sold during the event, on the premises where the event is held; the draw MUST* not rollover; and deductions from the profits going to good causes MUST NOT* exceed £100 in costs and £500 in prizes. 	12. Lotteries, prize competitions and free draws
141.	 L13.3.3 Private Lotteries There are three types of private lotteries permitted by the Act – residents' lotteries, work lotteries and private societies – as well as customer lotteries which do not require an organisation to register with its local authority or to have a lottery operating licence from the Gambling Commission. Read their Guidance on <u>Private lotteries</u> For all private lotteries: a) the price of each ticket MUST* be the same; 	12. Lotteries, prize competitions and free draws

b) rollo	overs MUST NOT* be used; and
c) righ	ts attached to private lottery tickets are non-transferable.
Reside	ents' lotteries
d) Tick	tets to enter a residents' lottery MUST* be sold to residents in a single set of premises by fellow residents.
,	lottery MUST * be arranged so that either no profits are made and all the proceeds are used for reasonable ses and prizes or, after deducting reasonable expenses and prizes the profits are given to a good cause (such narity).
Work I	otteries
f) Tick	ets to enter a work lottery MUST * be sold to workers on a single set of premises by fellow workers.
0,	lottery MUST * be arranged so that either no profits are made and all the proceeds are used for reasonable ses or prizes or, after deducting reasonable expenses and prizes the profits are given to a good cause (such narity).
Private	e society lotteries
	organisation (except those established for gambling can promote a private society lottery to raise funds, but MUST * be sold only to the organisation's members or those who are on its premises.
,	promoter of a private society lottery MUST* be a member of the organisation and act under its written isation.
prizes.	omer lotteries are rarely used for fundraising as all proceeds MUST * be used for reasonable expenses and Tickets to enter a customer lottery MUST * be sold from a business premises to the customers of that ss. There are specific requirements regarding the content of tickets and the value of prizes.

142.	L13.3.4 Society Lotteries a) Society lotteries MUST * only be promoted for the benefit of: charities; organisations established for the purpose of enabling participation in, or supporting, sport, athletics or a cultural activity; or other organisations conducted for non- commercial purpose and not for private gain.	12. Lotteries, prize competitions and free draws
143.		12. Lotteries, prize competitions and free draws
144.	L13.4.2 Large Society Lotteries a) A large society lottery MUST* be run under a licence from the Gambling Commission.	12. Lotteries, prize competitions and free draws
	 There are two types of licence: an <u>operating licence</u>, which authorises an individual or organisation to promote lotteries; and a personal management licence, which authorises an individual to perform specific management or operational functions in connection with the promotion of lotteries under an operating licence. A <u>personal management licence</u> is required where an organisation has an operating licence and there are more than three people with primary responsibilities for the management, finances and/or promotion of the lottery. 	
	 b) Operators of lotteries where no personal management licence is required MUST* appoint a "responsible person", who MUST* complete a personal declaration form and a <u>Disclosure and Barring Service</u> form (in England and Wales), <u>Disclosure Scotland</u> form (if in Scotland) or <u>Access NI</u> form (if in Northern Ireland). c) Every society that proposes running a <u>large society lottery</u> MUST* possess an operating licence to cover remote lotteries (lotteries where tickets are obtained electronically, i.e. internet, telephone, television or radio) and/or non-remote lotteries (where tickets are purchase in person). 	

145.	 a) The customer MUST* receive a document (this may be a ticket, a scratch-card or an electronic document that they can keep or print off). b) This document MUST* contain the following details: the name of the society on whose behalf the lottery is being promoted the name and address of the person that the society has authorised to promote the lottery (this will be the external lottery manager, if one is used) the date of the draw 	12. Lotteries, prize competitions and free draws
	 c) Tickets for large society lotteries MUST* also say that the lottery is licensed by the Gambling Commission and give details of the Gambling Commission's website. d) Although there is no restriction on ticket price, the price of each ticket MUST* be the same and be shown on the ticket (or other document) and there MUST NOT* be any discounts (e.g. five sold for the price of four) e) The price MUST* be paid before the customer becomes eligible to win a prize. f) An organisation MUST NOT* ask customers to pay more than the price of a ticket to qualify for entry into the draw. g) Tickets MUST NOT* be sold to individuals under the age of 16. This age limit does not apply to incidental, commercial and private lotteries. h) Tickets MUST NOT* be sold on the street, though they can be sold in kiosks. i) Door-to-door sales are permitted, but societies MUST* comply with door-to-door sales law. j) Customers MUST* have access, in writing, to the contractual terms of the lottery. 	
146.	 L13.7 Prizes a) In small society lotteries, the value of the top prize for each lottery MUST NOT* be more than £25,000. b) In large society lotteries, a person buying a ticket MUST NOT* be able to win more than £25,000 by virtue of that ticket, or 10% of the lottery proceeds, if greater. c) Rollover lotteries are allowed but the lottery MUST NOT* breach relevant maximum prize allowances. d) Lotteries MUST NOT* be linked to other lotteries or competitions where the maximum statutory prize in a lottery could be exceeded (e.g. so that buying one ticket automatically enters the customer into a second lottery). 	12. Lotteries, prize competitions and free draws

147.	 L13.8 Proceeds a) For small society lotteries, ticket sales in a single lottery MUST NOT* exceed £20,000 and the total value of tickets sold in separate lotteries in a calendar year MUST NOT* exceed £250,000. b) For large society lotteries, the total value of tickets sold of each lottery MUST* be no more than £4m, and the total value of tickets sales from all non-exempt lotteries in a year MUST NOT* exceed £10m. c) In both cases, at least 20% of lottery proceeds MUST* go to a purpose of the society. 	12. Lotteries, prize competitions and free draws
148.	a) All records MUST * be kept for at least three years for each lottery.	12. Lotteries, prize competitions and free draws
149.		12. Lotteries, prize competitions and free draws

150.	a) The requirements are contained in the licences issued by the <u>Gambling Commission</u> and	12. Lotteries, prize competitions and free draws
	 organisations MUST* fulfil these obligations, which will include: to keep accurate records of each lottery they run, showing: the total proceeds of the lottery; the percentage of proceeds used for prizes; the amount of lottery proceeds taken up by expenses; and the total number of sold and unsold tickets; 	
	 to send the Gambling Commission a description of, and/or a copy of the rules of, the lottery, at least 28 days before lottery tickets go on sale; within three months of the draw (or, in the case of a scratch card lottery, within three months of the tickets ceasing to be available for sale), to send a statement to the Gambling Commission detailing the proceeds of the lottery and how the proceeds were distributed between prizes, expenses and the society's purposes. This statement MUST* be verified by the society's personal management licence holder or, where the society is exempt from needing such a licence, by the "responsible person" at the end of every year (or quarter, depending on the terms of the licence), to send a return to the Gambling Commission giving whatever information the Commission requires; and to keep accounting records of each lottery for at least three years following the draw. 	
151.	L13.12 Running a Lottery through a Trading Subsidiary Organisations can run a lottery through a trading subsidiary but they MUST * still apply for a licence from the relevant licencing Authority. The <u>Gambling Commission</u> will grant permission as long as they meet certain conditions.	12. Lotteries, prize competitions and free draws
152.	External lottery managers are individuals or organisations who have been licensed by the <u>Gambling Commission</u> to promote lotteries on behalf of other societies.	12. Lotteries, prize competitions and free draws
	 a) Societies using <u>external lottery managers</u> MUST* still obtain an <u>operating licence</u> and, unless they are exempt, may need a <u>personal management licence</u>. 	

153.	L13.16 Raffles in Northern Ireland a) Lotteries MUST * only be conducted in Northern Ireland in compliance with the <u>Betting, Gaming and Lotteries (NI)</u> <u>Order 1985</u> , as amended by the <u>Betting and Lotteries (NI)</u> Order 1994 and as supplemented by the <u>Lotteries</u> <u>Regulations (NI) 1994.</u>	12. Lotteries, prize competitions and free draws
154.	 L13.16.1 Small Lotteries at Exempt Entertainments a) The lottery MUST* take place during an entertainment event. b) Lotteries under this heading MUST* meet the following criteria: 	12. Lotteries, prize competitions and free draws
	 the person organising the event MUST* inform the police, at least seven days before the event itself, that it is to take place; the lottery MUST NOT* be the only, or the only substantial, inducement for the public to attend the entertainment event where the lottery is taking place; tickets MUST* only be sold on the premises where the event is taking place; the winners MUST* be announced during the event; all proceeds of the event (after deducting expenses) MUST* be devoted to purposes other than private gain; the organiser of the event MUST* tell participants in the lottery how the proceeds are going to be applied; and the organiser of the event MUST* keep records and accounts of the entertainment, including a record of how the proceeds of the entertainment are to be applied. 	

155.	L13.16.1 Private Lotteries	12. Lotteries, prize competitions and
	A private lottery is one promoted by and for members of one society that may sell tickets to non-members on the society's premises.	free draws
	a) A private lottery in Northern Ireland MUST NOT* realise more than £1,000 on the sale of tickets.	
	b) All proceeds, after printing and stationery expenses, MUST * be devoted to prizes or the purposes of the society, or both.	
	c) Each ticket MUST* include a statement that no prize won will be paid or delivered to anyone other than the person to whom the winning ticket or chance was sold.	
	d) No ticket or chance may be issued except by way of sale and that the full price MUST * be paid for it when it is issued. This means that no ticket or chance may be sold at a discount, for example 5 for the price of 4.	
	f) The total amount of expenses (exclusive of prizes) deducted from the proceeds MUST NOT * exceed whichever is the less of the expenses actually incurred or 10 per cent of the proceeds.	
	g) A society wishing to operate a private lottery MUST * also adhere to the rules relating to advertisement of the lottery.	
	h) Societies MUST NOT * advertise the lottery by any other means than a notice on their premises.	

450		12. Lotteries, prize
156.	L13.16.2 Society Lotteries	competitions and
	a) A society that wants to promote a society lottery MUST * obtain a licence from the <u>District Council</u> in which it is based by sending an application form together with a copy of their approved lottery scheme and the relevant application fee; it MUST * also lodge a copy of its licence application with the local police headquarters.	free draws
	b) To maintain its registration a society MUST * send a real fee on 1 January of each year together with a copy of its updated lottery scheme, if different to the one submitted in the previous year, to the District Council.	
	c) A society lottery in Northern Ireland MUST * be promoted in Northern Ireland by a society member who has been duly authorised in writing.	
	d) If lottery managers/consultants are used, a lottery certificate MUST * first be obtained from the magistrate's court.	
	e) Tickets MUST * specify: the name of the society; the name and address of the promoter; the name and address of the District Council where the lottery is registered; and the date of the lottery.	
	f) Tickets MUST NOT * be sold: in the street; to or by any person under 16 years of age; at a bookmaker's office; for more than £1 each; door-to-door by people who visit people's homes as part of their employment; as a group of tickets in a set of lotteries where the winner wins a prize in each lottery; or by means of machine.	
	g) The only means of participating in the lottery is by way of the purchase of a ticket and the ticket MUST * be paid for in full before the purchaser can participate in the draw.	
	h) Ticket money cannot be returned and prices MUST* be as stated on the ticket.	
	i) The price of each ticket sold MUST * be the same and tickets MUST NOT * be sold as, for example, 5 for the price of 4.	
	j) If a society promotes two or more lotteries with the same date, the tickets sold in each lottery MUST * bear a serial number to identify which of the lotteries they relate to.	
	k) Winning tickets MUST NOT * be identifiable in advance and winning MUST NOT * depend on the purchase of more than one ticket, unless the purchase price of the total number of tickets is no more than £1.	

 I) The amount of lottery proceeds which may be deducted to meet expenses (exclusive of prizes) MUST NOT* exceed whichever is the lesser of:
 the expenses actually incurred; where the proceeds are £10,000 or less, 20% of the proceeds; or where the proceeds exceed £10,000, 15% of the proceeds.
m) The total value of tickets sold in any one lottery MUST NOT * exceed £80,000 and the total sold by the society for all the lotteries promoted in any 12 month period MUST NOT * exceed £1 million.
o) All proceeds, after lawful deductions, MUST * be applied for the purposes of the society.
p) When the lottery has concluded the promoter MUST *, within three months of the date of the lottery, send the following information to the District Council:
 a completed return form; and a copy of a ticket
q) Societies MUST* keep copies of all returns, supporting bills, receipts and accounts for at least 18 months after the date of the lottery and may be asked to supply copies of the above information to the <u>District Council</u> or <u>Police</u> <u>Service of Northern Ireland.</u>