

BOARD MEETING, 21 March 2017

Summary of key points

The Board approved the budget for 2017-18 which was presented under the 10 cost centres that are reported on publically. This will be published alongside the revised business plan in due course. The Board noted the current position on the levy and the next steps for following up those organisations that have not paid.

The Board were updated on the latest position regarding the numbers of complaints received and how many are at each stage of the complaints process.

The Board noted that registration with the Fundraising Regulator has now opened for all charities registered in England and Wales, with 70 applications being received on the first day. The Board were updated on progress regarding the public register of organisations that are registered with the FR, that will be launched next month.

The Board heard how progress on the consultation on the Code is going, including the additional events that have been planned to raise awareness of the consultation. An update on the issues presented at the joint conference with the Charity Commission and Information Commission in February was also discussed.

The Board received a presentation on the Fundraising Preference Service that include the first draft of the public facing screens, and an update on the 'Have Your Say' results. The Board were also informed of the timetable for the tender process for the call centre that will support people who are unable to access the web version of the service.