

# FUNDRAISING STANDARDS

developed with fundraisers, for fundraisers.

spotlight on:

## 2.0 working with volunteers



in the **Code of Fundraising Practice**

Volunteers are invaluable and charities must adhere to the standards in the Code when working directly with them. This includes rules regarding protecting personal data, reimbursing out-of-pocket expenses and keeping them safe.

However volunteers may also fundraise without the organisations knowledge. Distinguishing between the responsibilities attached to 'on behalf of' and 'in aid of' volunteers is important in complying with the Code:

### An 'in aid of' volunteer

- is raising funds but acting independently of the organisation - an organisation will often not know about the volunteer's acts
- is completely responsible for the fundraising activity.
- if the charity disapproves, action can be taken to prevent the fundraising
- the more interaction had with the organisation, the more likely it becomes an 'on behalf of' situation

### An 'on behalf of' volunteer

- will have been appointed by the organisation to act on its behalf
- will be given more support from the organisation
- will allow more control for the organisation over the volunteer's activities
- the organisation is responsible for acts carried out by the volunteer



**FUNDRAISING  
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More information on the standards in the Code [can be found on our website](https://www.fundraisingregulator.org.uk).

[www.fundraisingregulator.org.uk](https://www.fundraisingregulator.org.uk)